Welcome to our quarterly newsletter for The Environmental Awareness Course Hub (TEACH), which trains the United States Air Force’s airmen, civilian and support workforce to accomplish the mission in an environmentally conscious way. In this newsletter, we highlight popular courses and frequently asked support questions (FAQs).

We are currently in Phase II of the project. This phase includes providing video courses, end of course assessments, and feedback functionality for users.

### System Usage

<table>
<thead>
<tr>
<th>Statistics</th>
<th>June - August</th>
<th>Since Launch (12/1/2017)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Courses Completed</td>
<td>11,467</td>
<td>96,841</td>
</tr>
<tr>
<td>Total Users Completing a Course</td>
<td>3,439</td>
<td>28,675</td>
</tr>
<tr>
<td>AFIT Courses Published</td>
<td>1</td>
<td>37</td>
</tr>
<tr>
<td>AFIT Course Updates</td>
<td>10</td>
<td>37</td>
</tr>
<tr>
<td>Installation-Specific Courses</td>
<td>6</td>
<td>98</td>
</tr>
</tbody>
</table>

### Planned Outages

The system is taken down monthly for approximately 30 minutes to 2 hours to apply software patches. Maintenance shutdown is scheduled every 1st Wednesday of the month from 9pm—10pm ET. The next shutdown is tentatively scheduled for **Oct 7th, 2020**.

### Training and Videos

No new training videos have been created at this time. If you have a request for a new training video, please contact the TEACH Program Managers.

### Popular Courses

The following is a list of the 5 most popular courses in the last 3 months.

<table>
<thead>
<tr>
<th>Course</th>
<th>Provider</th>
<th>June - August</th>
<th>Completions Since Launch</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hazardous Waste Management – Awareness</td>
<td>AFIT</td>
<td>1,122</td>
<td>6,173</td>
</tr>
<tr>
<td>Environmental Management System (EMS) General Awareness Training</td>
<td>AFIT</td>
<td>975</td>
<td>6,911</td>
</tr>
<tr>
<td>Spill Management</td>
<td>AFIT</td>
<td>928</td>
<td>5,613</td>
</tr>
<tr>
<td>Pollution Prevention – Awareness</td>
<td>AFIT</td>
<td>614</td>
<td>4,253</td>
</tr>
<tr>
<td>Storm Water Management – Awareness</td>
<td>AFIT</td>
<td>430</td>
<td>3,789</td>
</tr>
</tbody>
</table>
Q: My YouTube video is blocked due to the DoD wide ban on the site. Is there a workaround for this?
A: Yes! The TEACH site also supports Vimeo videos. If you are a training manager that would like to convert your course to a Vimeo video, please contact the TEACH team. Alternatively, you can access the TEACH site from your personal computer to view the YouTube training courses.

Q: Our in-person environmental training has recently been cancelled due to COVID-19. What is the process for this training to be available on TEACH?
A: Please contact your training manager for your base to submit the course to TEACH. If your installation does not have a training manager, or if you do not know who your training manager is, please send an email to whitney.miller.3@us.af.mil.

Q: There are contractors that need to take courses on TEACH. Are there any special permissions they need to access the site?
A: No! They just need an email and password. They can register for an account at usaf.learningbuilder.com.

Q: I see there is an End of Course Assessment feature. Do I need to submit questions for this?
A: Yes, all installation and AFCEC courses need an End of Course Assessment with at least 5 questions and answers. Please reference the TEACH Course Development Guide for more information.

Contact the TEACH Team

We want to hear from you! If you would like for us to include anything in the next newsletter, please contact the TEACH program managers:

- Whitney Miller whitney.miller.3@us.af.mil
- Nathan Leachman nathan.leachman.1.ctr@us.af.mil
- Ms. Brooke Shaffer (ANG) brooke.shaffer@us.af.mil
- Lt. Col Richard Defeo Richard.defeo@us.af.mil

Thank you all for your continuing support and feedback!